

MUNICIPALITY
Municipal Performance Measurement Program • 2008 RESULTS

Questions about MPMP results should be addressed to:

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Related documents and links

Local Government

CONTACT PERSON

1.1 GENERAL GOVERNMENT – EFFICIENCY

	2008	2007	
	14.6%	13.2%	

Efficiency Measure

Operating costs for governance and corporate management as a percentage of total municipal operating costs.

Objective

Efficient municipal government.

Notes & Key Factors for Understanding Results

The formula for the local government measure was changed in 2007.
SLC 91 0205 13 Financial Information Return.

Fire Services

CONTACT PERSON

2.1 FIRE SERVICES – EFFICIENCY

	2008	2007	2006	2005	
	\$0.70	\$0.67	\$0.65	\$0.72	

Efficiency Measure

Operating costs for fire services per \$1,000 of assessment.

Objective

Efficient fire services.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
SLC 91 1102 13 Financial Information Return.

Police Services

CONTACT PERSON

3.1 POLICE SERVICES – EFFICIENCY

	2008	2007	2006	2005	
	\$99.19	\$92.20	\$86.29	\$142.40	

Efficiency Measure

Operating costs for police services per person.

Objective

Efficient police services.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
SLC 91 1203 13 Financial Information Return.

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3.2 VIOLENT CRIME RATE - EFFECTIVENESS

	2008	2007	2006	2005	2004
	4.83	4.83	6.56	3.29	3.29

Effectiveness Measure

Violent crime rate per 1,000 persons.

Objective

Safe communities.

Notes & Key Factors for Understanding Results

SLC 92 1258 07 Financial Information Return.

3.3 PROPERTY CRIME RATE - EFFECTIVENESS

	2008	2007	2006	2005	2004
	18.15	18.14	21.82	12.06	19.72

Effectiveness Measure

Property crime rate per 1,000 persons.

Objective

Safe communities.

Notes & Key Factors for Understanding Results

SLC 92 1259 07 Financial Information Return.

3.4 TOTAL CRIME RATE - EFFECTIVENESS

	2008	2007	2006	2005	2004
	27.41	29.92	31.66	27.83	36.37

Effectiveness Measure

Total crime rate per 1,000 persons (Criminal Code offences, excluding traffic).

Objective

Safe Communities.

Notes & Key Factors for Understanding Results

SLC 92 1263 07 Financial Information Return.

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3.5 YOUTH CRIME RATE - EFFECTIVENESS

	2008	2007	2006	2005	
	NA	NA	13.19	5.0	

Effectiveness Measure

Youth crime rate per 1,000 youths.

Objective

Safe Communities.

Notes & Key Factors for Understanding Results

The formula for youth crime was changed in 2005 to include youths who receive pre-charge resolutions such as warnings and cautions.

SLC 92 1265 07 Financial Information Return.

Roads

CONTACT PERSON

4.1 PAVED ROADS – EFFICIENCY

	2008	2007	2006	2005	
	\$244.57	\$138.21	\$242.32	\$578.09	

Efficiency Measure

Operating costs for paved (hard top) roads per lane kilometre.

Objective

Efficient maintenance of paved roads.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
SLC 91 2107 13 Financial Information Return.

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4.2 UNPAVED ROADS – EFFICIENCY

	2008	2007	2006	2005	
	\$732.71	\$635.21	\$695.75	\$426.80	

Efficiency Measure

Operating costs for unpaved (loose top) roads per lane kilometre.

Objective

Efficient maintenance of unpaved roads.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
SLC 91 2108 13 Financial Information Return.

4.3 WINTER MAINTENANCE OF ROADS – EFFICIENCY

	2008	2007	2006	2005	
	\$711.87	\$526.64	\$471.42	\$428.03	

Efficiency Measure

Operating costs for winter maintenance of roadways per lane kilometre maintained in winter.

Objective

Efficient winter maintenance of roads.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
SLC 91 2204 13 Financial Information Return.

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4.4 ADEQUACY OF PAVED ROADS - EFFECTIVENESS

	2008	2007	2006	2005	2004
	50%	50%	50%	50%	51%

Effectiveness Measure

Percentage of paved lane kilometres where the condition is rated as good to very good.

Objective

Pavement condition meets municipal objectives.

Notes & Key Factors for Understanding Results

SLC 92 2152 07 Financial Information Return.

Pavement condition is rated using a Pavement Condition Index (PCI) such as the Index used by the Ontario Good Roads Association or the Ministry of Transportation's Roads Inventory Management System (RIMS).

4.5 WINTER EVENT RESPONSES - EFFECTIVENESS

	2008	2007	2006	2005	2004
	100%	100%	100%	100%	100%

Effectiveness Measure

Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.

Objective

Appropriate response to winter storm events.

Notes & Key Factors for Understanding Results

SLC 92 2251 07 Financial Information Return.

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8.5 BREAKS IN WATER MAINS - EFFECTIVENESS					
	2008	2007	2006	2005	2004
	na	na	na	na	na
<p>Effectiveness Measure Number of water main breaks per 100 kilometres of water distribution pipe in a year.</p> <p>Objective Improve system reliability.</p>					
<p>Notes & Key Factors for Understanding Results</p>					
<p>SLC 92 3356 07 Financial Information Return.</p>					

Solid Waste Management (Garbage)

CONTACT PERSON

9.1 GARBAGE COLLECTION – EFFICIENCY					
	2008	2007	2006	2005	
	\$110.54	\$108.46	\$114.68	\$59.99	
<p>Efficiency Measure Operating costs for garbage per household.</p> <p>Objective Efficient municipal garbage collection services.</p>					
<p>Notes & Key Factors for Understanding Results</p>					
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 3403 13 Financial Information Return.</p>					

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9.2 GARBAGE DISPOSAL – EFFICIENCY

	2008	2007	2006	2005	
	\$140.22	\$113.53	\$107.28	\$113.51	

Efficiency Measure

Operating costs for garbage disposal per household.

Objective

Efficient municipal garbage disposal services.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
SLC 91 3503 13 Financial Information Return.

9.3 SOLID WASTE DIVERSION (RECYCLING) – EFFICIENCY

	2008	2007	2006	2005	
	\$11.11	\$7.13	\$15.73	\$2.90	

Efficiency Measure

Operating costs for solid waste diversion (recycling) per household.

Objective

Efficient municipal solid waste diversion (recycling) services.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
SLC 91 3604 13 Financial Information Return.

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9.4 SOLID WASTE MANAGEMENT (INTEGRATED SYSTEM) – EFFICIENCY

	2008	2007	2006	2005	
	\$164.69	\$133.17	\$136.87	\$124.28	

Efficiency Measure

Average operating costs for solid waste management (collection, disposal and diversion) per tonne or per household. **(Specify)**

Objective

Efficient municipal solid waste management (Integrated System).

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
SLC 91 3605 13 Financial Information Return.

9.5 COMPLAINTS — COLLECTION OF GARBAGE AND RECYCLED MATERIALS EFFECTIVENESS

	2008	2007	2006	2005	2004
	2.3	2.8	1.7	2.5	1.9

Effectiveness Measure

Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.

Objective

Improved garbage collection of garbage and recycled materials.

Notes & Key Factors for Understanding Results

SLC 92 3452 07 Financial Information Return.

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**9.6 NUMBER OF MUNICIPAL SOLID WASTE MANAGEMENT FACILITIES
EFFECTIVENESS**

	2008	2007	2006	2005	2004
	6	6	6	6	9

Effectiveness Measure

Total number of solid waste management facilities owned by the municipality with a Ministry of Environment Certificate of Approval.

Objective

Context for solid waste management facility compliance measure.

Notes & Key Factors for Understanding Results

SLC 92 3552 07 Financial Information Return.

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9.7 FACILITY COMPLIANCE - EFFECTIVENESS

Effectiveness Measure

Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned solid waste management facility, by facility.

Objective

Municipal solid waste services do not have an adverse impact on environment.

Facility Name	Days 2008	Days 2007	Days 2006	Days 2005	Days 2004
NONE					
<i>Please delete un-used rows</i>					

Notes & Key Factors for Understanding Performance

Facility Name: SLC 92 3553 03 to SLC 92 3560 03
 Days: SLC 92 3553 07 to SLC 92 3560 07
 List facilities in the order they appear in the 2008 FIR.

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**9.8 DIVERSION OF RESIDENTIAL SOLID WASTE
EFFECTIVENESS**

	2008	2007	2006	2005	2004
	25.7%	24.8%	23.8%	29.1%	30.3%

Effectiveness Measure

Percentage of residential solid waste diverted for recycling.

Objective

Municipal solid waste reduction programs divert waste from landfills and/or incinerators.

Notes & Key Factors for Understanding Results

SLC 92 3655 07 Financial Information Return.

**9.9 DIVERSION OF RESIDENTIAL SOLID WASTE
(Based on Combined Residential and Industrial/Commercial/Institutional Tonnage)
EFFECTIVENESS**

	2008	2007	2006	2005	2004
	na%	na%	na%	na%	na%

Effectiveness Measure

Percentage of residential solid waste diverted for recycling
(based on combined residential and Industrial/Commercial/Institutional tonnage).

Objective

Municipal solid waste reduction programs divert waste from landfills and/or incinerators.

Notes & Key Factors for Understanding Results

SLC 92 3656 07 Financial Information Return.

Parks and Recreation

CONTACT PERSON

10.1 PARKS – EFFICIENCY

	2008	2007	2006	2005	
	\$na	\$na	\$8.89	\$4.22	

Efficiency Measure

Operating costs for parks per person.

Objective

Efficient operation of parks.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
SLC 91 7102 13 Financial Information Return.

10.2 RECREATION PROGRAMS – EFFICIENCY

	2008	2007	2006	2005	
	\$21.80	\$22.44	\$11.16	\$na	

Efficiency Measure

Operating costs for recreation programs per person.

Objective

Efficient operation of recreation programs.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
This measure is based on total population, not the population participating in recreation programs.
SLC 91 7202 13 Financial Information Return.

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10.3 RECREATION FACILITIES – EFFICIENCY

	2008	2007	2006	2005	
	\$30.40	\$na	\$na	\$na	

Efficiency Measure

Operating costs for recreation facilities per person.

Objective

Efficient operation of recreation facilities.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
SLC 91 7303 13 Financial Information Return.

**10.4 RECREATION PROGRAMS AND RECREATION FACILITIES (SUBTOTAL)
EFFICIENCY**

	2008	2007	
	\$52.21	\$na	

Efficiency Measure

Operating costs for recreation programs and recreation facilities per person (Subtotal).

Objective

Efficient operation of recreation programs and recreation facilities.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
This measure represents a subtotal and is automatically completed when a municipality reports one or more efficiency measures for parks and recreation.
SLC 91 7305 13 Financial Information Return.

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10.5 TRAILS - EFFECTIVENESS					
	2008	2007	2006	2005	2004
	0	0	0	0	0

Effectiveness Measure

Total kilometres of trails.

SLC 92 7152 05 Financial Information Return.

	2008	2007	2006	2005	2004
	0	0	0	0	0

Effectiveness Measure

Total kilometres of trails per 1,000 persons.

Objective

Trails provide recreation opportunities.

SLC 92 7152 07 Financial Information Return.

Notes & Key Factors for Understanding Results

10.6 OPEN SPACE - EFFECTIVENESS				
	2008	2007	2006	
	na	na	na	

Effectiveness Measure

Hectares of open space (municipally owned).

SLC 92 7155 05 Financial Information Return.

	2008	2007	2006	
	na	na	na	

Effectiveness Measure

Hectares of open space per 1,000 persons (municipally owned).

Objective

Open space is adequate for population.

SLC 92 7155 07 Financial Information Return.

Notes & Key Factors for Understanding Results

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**10.7 PARTICIPANT HOURS FOR RECREATION PROGRAMS
EFFECTIVENESS**

	2008	2007	2006	2005	
	na	na	na	na	

Effectiveness Measure

Total participant hours for recreation programs per 1,000 persons.

Objective

Recreation programs serve needs of residents.

Notes & Key Factors for Understanding Results

This measure was redefined in 2005 to exclude special events.

The denominator of this measure is total population divided by 1,000 and does not represent the number of participants in recreation programs.

SLC 92 7255 07 Financial Information Return.

10.8 INDOOR RECREATION FACILITIES - EFFECTIVENESS

	2008	2007	2006	
	651.35	651.35	651.35	

Effectiveness Measure

Square metres of indoor recreation facilities (municipally owned).

SLC 92 7356 05 Financial Information Return.

	2008	2007	2006	
	0.13	0.13	0.13	

Effectiveness Measure

Square metres of indoor recreation facility space per 1,000 persons (municipally owned).

Objective

Recreation facility space is adequate for population.

In 2006, the measure for recreation facilities was split into a measure of indoor recreation facilities and a measure of outdoor recreation facility space. The new measures are defined as municipally owned facilities.

SLC 92 7356 07 Financial Information Return.

Notes & Key Factors for Understanding Results

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10.9 OUTDOOR RECREATION FACILITY SPACE - EFFECTIVENESS

	2008	2007	2006	
	na	na	na	

Effectiveness Measure

Square metres of outdoor recreation facility space (municipally owned).

SLC 92 7359 05 Financial Information Return.

	2008	2007	2006	
	na	na	na	

Effectiveness Measure

Square metres of outdoor recreation facility space per 1,000 persons (municipally owned).

Objective

Recreation facility space is adequate for population.

In 2006, the measure of recreation facilities was split into a measure of indoor recreation facilities and a measure of outdoor recreation facility space. The new measures are defined as municipally owned facilities.

SLC 92 7359 07 Financial Information Return.

Notes & Key Factors for Understanding Results

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Libraries

CONTACT PERSON

11.1 LIBRARY COSTS PER PERSON – EFFICIENCY

	2008	2007	2006	2005	
	\$16.05	\$12.69	\$12.71	\$8.14	

Efficiency Measure

Operating costs for library services per person.

Objective

Efficient library services.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
SLC 91 7403 13 Financial Information Return.

11.2 LIBRARY COSTS PER USE – EFFICIENCY

	2008	2007	2006	2005	
	\$3.19	\$2.57	\$4.22	\$5.01	

Efficiency Measure

Operating costs for library services per use.

Objective

Efficient library services.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
SLC 91 7404 13 Financial Information Return.

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11.3 LIBRARY USES - EFFECTIVENESS

	2008	2007	2006	2005	2004
	5.0	4.9	3.0	1.6	3.9

Effectiveness Measure

Library uses per person.

Objective

Increased use of library services.

Notes & Key Factors for Understanding Results

SLC 92 7460 07 Financial Information Return.

11.4 ELECTRONIC LIBRARY USES - EFFECTIVENESS

	2008	2007	2006	2005	2004
	25%	25%	3%	2%	2%

Effectiveness Measure

Electronic library uses as a percentage of total library uses.

Objective

Better information on library usage.

Notes & Key Factors for Understanding Results

SLC 92 7461 07 Financial Information Return.

11.5 NON-ELECTRONIC LIBRARY USES - EFFECTIVENESS

	2008	2007	2006	2005	2004
	75%	75%	97%	98%	98%

Effectiveness Measure

Non-electronic library uses as a percentage of total library uses.

Objective

Better information on library usage.

Notes & Key Factors for Understanding Results

SLC 92 7462 07 Financial Information Return.

Land Use Planning

CONTACT PERSON

12.1 LOCATION OF NEW DEVELOPMENT - EFFECTIVENESS

	2008	2007	
	na%	na%	

Effectiveness Measure

Percentage of new residential units located within settlement areas.

Objective

New residential development is occurring within settlement areas.

Notes & Key Factors for Understanding Results

SLC 92 8170 07 Financial Information Return.

In 2007, the measure for the location of new development was redefined for greater accuracy.

12.2 PRESERVATION OF AGRICULTURAL LAND DURING REPORTING YEAR EFFECTIVENESS

	2008	2007	2006	2005	2004
	na%	na%	na%	na%	na%

Effectiveness Measure

Percentage of land designated for agricultural purposes which was not re-designated for other uses during the reporting year.

Objective

Preservation of agricultural land.

Notes & Key Factors for Understanding Results

SLC 92 8163 07 Financial Information Return.

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12.3 PRESERVATION OF AGRICULTURAL LAND RELATIVE TO 2000 EFFECTIVENESS

	2008	2007	2006	2005	2004
	na%	na%	na%	na%	na%

Effectiveness Measure

Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000.

Objective

Preservation of agricultural land.

Notes & Key Factors for Understanding Results

SLC 92 8164 07 Financial Information Return.

12.4 CHANGE IN NUMBER OF AGRICULTURAL HECTARES DURING REPORTING YEAR EFFECTIVENESS

	2008	2007	2006	2005	2004
	na	na	na	na	na

Effectiveness Measure

Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during the reporting year.

Objective

Preservation of agricultural land.

Notes & Key Factors for Understanding Results

SLC 92 8165 07 Financial Information Return.

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**12.5 CHANGE IN NUMBER OF AGRICULTURAL HECTARES SINCE 2000
EFFECTIVENESS**

	2008	2007	2006	2005	2004
	na	na	na	na	na

Effectiveness Measure

Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000.

Objective

Preservation of agricultural land.

Notes & Key Factors for Understanding Results

SLC 92 8166 07 Financial Information Return.